

NOAC

National Oversight and Audit Commission

23rd June 2020 at 10.00 am

Remote (VC) Meeting

Agenda

- 1) Minutes & actions of previous meeting;
- 2) Declaration of any conflict of interest;
- 3) Matters arising;
- 4) NOAC Membership;
- 5) Work Programme:
 - WG1: - LG Governance, Efficiency & Reform (LGER);
 - o Local Authority Corporate Plans (2015 – 2019 and 2020 – 2024);
 - WG2: - Performance Indicators (PI);
 - o Economic tender;
 - WG3: - Communications and Customer Service (CCES);
 - o Customer satisfaction survey 2020;
 - o Website and Branding update;
 - WG4: - Financial Management and Performance (FMP);
 - CHAIR: -
 - o Update on Profile Visits (Scrutiny Programme) including reporting structure options;
 - o NOAC Annual Report 2019;
- 6) Update on engagements and meetings with other bodies/organisations;
- 7) Future Meetings;
- 8) Any Other Business;

Meeting Ends.

A meeting with Clare CoCo will follow.